

# Care & Maintenance Guide

Crystalline Silica-Free Mineral Surfaces

Designed for everyday interior use with simple, regular care.

## Introduction

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YDL Stone Crystalline Silica-Free Mineral Surfaces are designed for everyday interior use and are easy to maintain with simple, regular care.


To maintain the appearance and performance of your YDL Stone surface, we recommend prompt cleaning of spills, gentle routine care and the use of suitable non-abrasive cleaning products.


With proper use and regular maintenance, your surface will continue to perform beautifully for years to come.


As with any surface, normal daily use may result in minor marks, residue or visual variation over time. This is expected and does not affect the performance of the Product.


## Quick Tips


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 Clean with warm water, mild detergent and a soft cloth.


 Wipe spills as soon as practical.

 Use a suitable non-abrasive stone surface cleaner for stubborn marks if needed.


 YDL Cleanser may be used where supplied or available, according to its instructions.


 Always test cleaning products in a small, less visible area first.


 Always use a chopping board.

 Always use a heat pad or trivet for hot items.

 Avoid harsh chemicals and abrasive cleaners.

 Do not stand, sit or climb on the benchtop.

 Protect the surface during construction or renovation work.

 Contact YDL Stone if you are unsure which product or method to use.

## 1. Everyday Care

### USE

For routine cleaning, use:

- warm water;
- a soft cloth or sponge; and
- a mild pH-neutral liquid detergent.

### WIPE & RINSE

Promptly remove spills or residue with a paper towel or soft cloth before cleaning.

After cleaning, rinse with clean water and dry with a soft cloth to remove detergent residue, streaks or water marks.

### NO SEALING

YDL Stone does not require sealing, polishing, waxing or special surface coating.

## 2. The Three Ways to Clean Your YDL Stone Surface

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### 1. Light Everyday Cleaning



For general daily cleaning, wipe the surface with warm water, mild pH-neutral detergent and a soft cloth.

- Rinse with clean water and dry with a soft cloth.

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### 2. Everyday Marks and Spills



For food residue, light marks or everyday spills, remove any loose residue first.

- Clean with warm water and mild pH-neutral detergent. If required, use a non-abrasive stone surface cleaner suitable for mineral or engineered stone surfaces.
- YDL Cleanser may also be used where supplied or available, provided it is used in accordance with the product instructions.

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### 3. Stubborn Marks and Dried Spills



For stubborn marks or dried spills:

- Gently remove any loose residue with a paper towel or soft cloth.
- Apply a suitable non-abrasive stone surface cleaner to a damp soft cloth or non-scratch sponge.
- Rinse thoroughly with clean water.
- YDL Cleanser may be used as one suitable cleaning option where supplied or available. It should not be used with excessive pressure or aggressive scrubbing.
- Soften the area with warm water if required.
- Clean gently using light circular motions.
- Dry with a clean soft cloth.
- Always test any new cleaning product on a small, less visible area first.

### 3. General Cleaning Guide

This table is a general guide only. Always follow the instructions of any cleaning product used.

Mark or Spill Type	Recommended Cleaning Method
<b>Light marks, dust or water marks</b>	Warm water, mild pH-neutral detergent and a soft cloth. Rinse and dry.
<b>Food, drink or everyday spills</b>	Wipe promptly. Use mild detergent if needed.
<b>Strong coloured substances</b>	Clean as soon as practical. Use a suitable non-abrasive stone surface cleaner if needed.
<b>Oil or greasy residue</b>	Remove excess residue first. Clean with warm water and mild detergent. Repeat if needed.
<b>Dried spills or sticky residue</b>	Soften with warm water first, then clean gently with a soft cloth or non-scratch sponge.
<b>Construction or trade residue</b>	Clean carefully as soon as practical. Avoid harsh solvents or abrasive tools. Contact YDL Stone if unsure.
<b>Unknown chemical contact</b>	Rinse immediately with clean water and stop using the chemical. Contact YDL Stone if unsure.

### 4. Oil and Grease Marks

For oily or greasy spills, first remove excess residue with a paper towel or soft cloth.

Clean the area with warm water, mild pH-neutral detergent and a soft cloth. Rinse with clean water and dry thoroughly.

On honed, matte or textured finishes, oil marks, grease marks or fingerprints may appear more noticeable and can temporarily create a darker or glossier appearance. These marks are generally surface-level residue and can normally be removed with appropriate cleaning.

Avoid leaving oily substances on the surface for a prolonged period.

## 5. Cleaning Products

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### Safe to Use

- Warm water
- Mild pH-neutral liquid detergent
- Soft cloth or sponge
- Non-abrasive stone surface cleaner suitable for mineral or engineered stone surfaces
- YDL Cleanser, where supplied or available, used according to its instructions

### Avoid Using

- Oven cleaners
- Drain cleaners
- Paint removers
- Metal cleaners
- Mould removers
- Strong alkaline or acidic cleaners
- Abrasive powders
- Concentrated bleach
- Solvents
- Steel wool
- Abrasive scouring pads



If a harsh chemical accidentally contacts the surface, rinse immediately with clean water. If unsure, contact YDL Stone before continuing to use the cleaning product.

## 6. Clean Spills Promptly

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YDL Stone surfaces are stain resistant, but they are not stain proof.

Spills should be cleaned as soon as practical, especially strong pigments, oils or acidic substances.

Pay extra attention to:

- coffee and tea;
- red wine;
- curry and soy sauce;
- oils and juices;
- food colouring;
- beetroot and turmeric.

Prompt cleaning helps reduce the chance of staining, discolouration or residue buildup.

## 7. Food Preparation

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Always use a chopping board when preparing food.

Do not cut, chop or slice directly on the surface. Cutting directly on the benchtop may damage knives and may leave marks or scratches on the surface.

Avoid dragging knives, cookware, metal tools or sharp objects across the benchtop.

## 8. Heat Protection

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YDL Stone has good heat resistance for normal kitchen use, but it is not heat proof.

Always use a heat pad, trivet or protective board under hot items, including:

- hot pots and pans;
- oven trays;
- air fryers;
- electric fry pans;
- slow cookers;
- other heated appliances.



Direct or excessive heat exposure may cause thermal shock, surface change, cracking, discolouration or other damage.

## 9. Impact, Heavy Weight and General Use

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YDL Stone is strong and durable, but it is not chip proof, crack proof or impact proof.

Avoid dropping heavy or sharp objects onto the surface.

Do not stand, sit or climb on the benchtop, especially near edges, joins, sinks, cooktops, tap holes or other cut-outs.

Do not place excessive weight on unsupported areas.

## 10. After Installation and Renovation

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After installation, clean the surface carefully to remove dust, adhesive residue, silicone, grout, paint, metal marks or other trade-related residue.

During renovation or construction work, protect the surface from tools, dust, chemicals, paint, silicone, adhesives and metal objects.

Do not leave construction residue or trade materials on the surface for a prolonged period.

## 11. Interior Use Only

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YDL Stone is designed for normal interior applications only.

It should not be used outdoors or in areas exposed to direct weather, prolonged UV, excessive heat, steam, moisture or abnormal conditions.

Always check with YDL Stone if you are unsure whether an application is suitable.

## 12. Surface Appearance and Normal Variation

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YDL Stone is made using mineral-based materials and advanced manufacturing processes.

Slight variations in colour, tone, veining, pattern movement, gloss, reflectivity, texture and visual appearance may occur between slabs and batches.

Lighting conditions, viewing angle, surrounding colours, cabinetry, window position and artificial lighting can also affect how the surface appears.

These variations are normal and do not affect everyday use where the surface remains suitable for normal use and easy to clean.

For honed, matte or textured finishes, the surface may have a lower sheen or slightly tactile feel. These finishes may also show fingerprints, oil marks, water marks or cleaning residue more readily than polished finishes. This is part of the intended finish and is not considered a defect.

## 13. Finished Surface

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YDL Stone is supplied with a finished decorative surface for normal visible use.

The reverse side, back face or underside is not intended to be used as a finished decorative surface and may look different from the finished face.

### Need Help?

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For care and maintenance questions, please contact YDL Stone at:

**[info@ydlstone.com.au](mailto:info@ydlstone.com.au)**