YDL PORCELAIN

PORCELAIN CARE GUIDE

Care and Maintenance

12 mm / 20 mm

Daily cleaning, stain removal and protection for your porcelain surfaces.

All finishes

Indoor and outdoor

Kitchen and bathroom



Featured surface Carman Taupe

YDL STONE / 2026

Everyday cleaning

One routine for all YDL Porcelain finishes, in 12 mm and 20 mm, indoors and outdoors.



01 Wash

Remove crumbs and wipe up spills promptly. Use warm water, a mild pH-neutral liquid detergent and a clean, soft cloth or non-abrasive sponge.



02 Rinse

Wipe again with clean water to remove detergent and loosened residue. Rinse the cloth frequently as you work.



03 Dry

Finish with a clean, soft microfibre cloth or towel. Dry around taps and sinks to reduce water marks and mineral build-up.



Taj Avorio

Use a clean cloth

Keep a separate cloth for the benchtop. A cloth used for greasy dishes can spread oil and leave streaks.

Clean gently and evenly. Avoid forceful scrubbing or prolonged rubbing in one spot.

Stubborn stains

Start with the daily cleaning routine. If a mark remains, choose the treatment below for occasional spot cleaning.

STAIN OR RESIDUE	WHAT TO USE
 **Food and drink** Coffee, tea, wine, fruit juice and food stains	Use a common alkaline-based household cleaner labelled for porcelain. Apply as directed, wipe gently, then rinse and dry. Do not use highly alkaline or corrosive cleaners, oven cleaners, drain cleaners or bleach.
 **Grease and wax** Cooking oil, butter, greasy food and wax	Lift away loose residue with a soft cloth. Use a non-abrasive general-purpose degreaser suitable for porcelain, following its label. Rinse thoroughly and dry. Keep oven, grill and BBQ-appliance cleaners off the porcelain.
 **Ink and adhesive** Dyes, paint, ink, markers and adhesive residue	Use an alcohol-based cleaner or an organic solvent labelled as suitable for porcelain and the intended stain. Treat only the affected area as directed, then rinse and dry. The prohibited solvents on page 4 remain excluded. Do not scrape with a metal blade.



Check the product label and test a small hidden area first. Follow the dilution and contact time on the label, then remove all residue. Read the cleaning precautions on page 4.

Use cleaners safely

Use stain treatments locally and only when needed. Keep everyday cleaning mild.



Check before use

Choose a product labelled for porcelain and follow its dilution, application and contact-time directions. Test a small, inconspicuous area first. Stop using the product if the colour or finish changes.



Apply with care

Use a soft cloth or non-abrasive sponge. Do not flood the surface. Protect joins, sealants, adhesives and fittings unless the cleaner is also suitable for those materials. Do not increase the strength or contact time.



Use one product at a time

Never mix cleaners. Remove the previous product fully before changing products. Follow label precautions for ventilation and protection. Keep alcohol and solvents away from heat, flames and ignition sources. Rinse thoroughly and dry after treatment.



Products and tools to avoid

Bleach and bleach-based cleaners.

Gumption, abrasive creams or pastes, scouring powders, steel wool and coarse scouring pads.

Oven, grill, BBQ-appliance and drain cleaners; highly alkaline or corrosive products.

Hydrofluoric acid or products containing it.

Paint strippers, nail polish remover, trichloroethane and methylene chloride.

Oil-based polishes, waxes or coatings intended to alter the factory finish.

Protect your surface

Use a chopping board and heat protection, and take care around exposed edges.



Calacatta Viola Luxe

Cut on a board

Do not cut directly on the porcelain. Lift cookware and heavy objects instead of dragging them across the surface.

Use a heat pad

Put hot pans and trays on a suitable trivet or heat pad. Avoid direct flame, prolonged heat and sudden temperature changes.

Insulate appliances

Use an appropriate insulating mat or stand under heat-emitting appliances. Follow their support, ventilation and clearance requirements.

Protect the edges

Avoid hard knocks at edges, corners and sink openings. Do not sit, stand or climb on the benchtop, or place excessive loads on it.

Outdoor and BBQ care

Use the same gentle cleaning routine outdoors. Clean the appliance and porcelain separately.



Calacatta Alto

After cooking

Allow the BBQ and surrounding surface to cool. Remove food, grease, leaves and other deposits promptly when safe. Wash with the mild detergent solution, rinse and dry.

Clean the porcelain

Keep oven, grill and BBQ-appliance chemicals off the benchtop. For remaining grease, use the porcelain-safe degreaser method on page 3.

Keep clearances open

Keep required air spaces and ventilation unobstructed. Use heat pads under hot cookware and grill parts. Do not place hot coals, burners or a naked flame against the porcelain.

Follow the YDL fabrication guide and the appliance installation requirements.

First use and further care

Keep the original finish and use the right method for any remaining residue.

After installation

Have your installer remove construction residue before handover. Then clean the whole surface with the daily routine. Cured silicone, grout and other construction residue should be removed by the installer using methods suitable for the porcelain and adjacent materials.

Preserve the finish

The porcelain slab surface does not require routine sealing or waxing. Do not mechanically polish or resurface it. Joins and sealants are separate materials; contact your installer if they split, lift or deteriorate.

Other marks and spills

Use non-abrasive, non-corrosive products labelled for porcelain and the finish. Test a hidden area and follow the precautions on page 4.

Dried food

Soften with a cloth dampened with warm water, then gently lift away. Do not use a knife or metal scraper.

Limescale

Use a non-abrasive limescale remover labelled for porcelain and the surface finish. Apply with a soft cloth, following the label’s dilution and contact time. Rinse thoroughly and dry.

Metal marks and rust

For grey metal transfer, use a non-abrasive cleaner labelled for removing metal deposits from porcelain. For rust, choose a porcelain-suitable rust remover. Follow the label, wipe gently with a soft cloth, then rinse and dry. Cleaning will not repair scratches.

Accidental chemical spills

Follow the label safety directions. Where safe, promptly rinse with plenty of clean water. Do not try to neutralise the spill with another chemical.

info@ydlstone.com.au

www.ydlstone.com.au

This guide does not change the applicable YDL Porcelain warranty or your statutory rights.